

## **GUIDELINES ON USE, TERMS & CONDITIONS OF SALE AND PRODUCT WARRANTY:**

The following guidelines have been prepared to assist you with the specification, installation and use of ecotile. The list is not exhaustive but covers the key points and the lessons we have learnt over the past 15 years of business. Failure to adhere to the guidelines may invalidate your warranty and in the event that any rectification or repair work is required ecotile reserves the right to charge for any making good or repairs.

### **GENERAL GUIDELINES**

- In the vast majority of ecotile applications no adhesive is required; the tiles can be dry laid and will take forklift or vehicle traffic without a problem. The tiles may require gluing if there is the risk of high shear pressure (for example a three wheel electric reach truck with the batteries located over the back wheel operating in a confined space with very tight turning circles) or high point loading (for example when using skates to move heavy machinery). If such events are only likely to happen occasionally, rather than gluing we recommend placing hard board over the tiles temporarily, which will protect the tiles and make the move easier.
- ecotile is not recommended for use outdoors . If ecotile is being installed in an area exposed to direct sunlight (e.g. loading bay doors) or in an area where there are extremes of temperature it may be necessary to glue the tiles. Contact us for further advice.
- ecotile must be fitted with a 5mm expansion gap between the tiles and any fixed point (walls and machinery)
- The minimum temperature at which ecotile can be installed is 15°C. The tiles must be stored within the installation area at a minimum temperature of 15°C for at least 24 hours prior to commencing installation. If installation is taking place during cold periods leave a larger expansion gap (10mm).
- ecotile offers good resistance to petrol and other hydrocarbons, however in the event of prolonged and excessive exposure the elastomer in the tiles can be damaged and may result in the tiles curling. In the event of a spillage clean the tiles and if you suspect the chemical has got under the tiles we recommend lifting and cleaning the underside of the tiles.
- Rubber tyres (car, motorbike & fork truck) contain a chemical that can cause staining on ecotile as well as other types of floor coverings (vulcanisation / plasticiser migration). This will not damage the tiles but we recommend using a darker colour to minimise the impact of the staining.
- For non-industrial applications we recommend applying a sealer to the floor to help aid maintenance and cleaning. This is particularly important if you are using a light coloured tile (light grey, stone and yellow). Contact Versatile for further information or download the cleaning and maintenance guidelines from the download section on our website.

### **INSTALLATIONS BEING UNDERTAKEN BY ECOTILE**

- The tiles must be left in the installation area to acclimatise for a minimum of 24 hours before installation commences.
- Ecotile llp reserves the right to charge for any unforeseen repair work / alterations that may be required to allow installation to be completed, for example if the floor has been damaged by the removal of the old floor finish or to trim doors to fit.
- In the event that we are undertaking installation please be aware that it is the customer's responsibility to ensure that the installation area is as clear as possible. The great advantage of

ecotile is that it can be laid without the need to remove machinery; racking benches etc. but to make the job as efficient as possible we request that pallets, boxes, computers etc. are moved or placed on table tops so that our installation team can concentrate on fitting your new floor.

- Failure to adhere to the guidelines may invalidate your warranty and in the event that any rectification or repair work is required Ecotile llp reserves the right to charge for any making good or repairs.

**ECOTILE & ECOTILE ESD PRODUCT WARRANTY:** Ecotile llp warrants, for the period of ten years from the date of installation that its range of interlocking floor tiles will not deform, degrade or distort and that in the event of any of these things occurring we will replace the defective material free of charge provided that :

- The tiles are installed in accordance with The Versatile Flooring Company’s installation instructions (specifically that installation has taken place when the temperature is above 15 degrees centigrade and a minimum of a 5mm gap has been left between the tiles and any fixed points, walls etc.).
- The ecotile floor has been subject to normal wear and tear and has not been subject to physical misuse or vandalism.

Furthermore we warrant that the ecotile esd range will retain its esd performance for the life of the product and that the ecotile anti-static range will retain its anti-static properties for 2 years.

The warranty does not extend to:

- Damage caused by chemicals or hydrocarbons that have not been tested or are not detailed within the technical data section of our brochure. ecotile offers good resistance to most commonly used chemicals and hydrocarbons with the specific exception of toluene or its derivatives. If customers are concerned we recommend that they undertake their own tests prior to installing ecotile.
- Markings from rubber tyres (car, motorbike, fork truck etc.) cigarettes or other burning agents or staining of the surface of ecotile by acetone, cutting oils and lubricants (in particular those containing sulphur) or colour fading caused by exposure to UV / sunlight.
- Liability for failure or damage to the material by circumstances beyond ecotile’s control, including failures due to flooding, storm damage or the failure of the sub-floor.

ecotile llp will investigate any claim made under this warranty and shall only be liable under the terms of this warranty if such investigation shows that the ecotile floor has been installed and maintained according to the above specification. The liability of Ecotile llp is limited to supplying, free of charge, sufficient material to replace that found to be defective.

Part A (To be completed by customer) :	Name:
	Job Title:
Part B (To be completed by ecotile llp ) :	Name:
	Job Title:
Job / Site Address :	
Specifying Authority / Customer :	
Date:	