

QUALITY POLICY STATEMENT

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The Versatile Flooring Company Limited is a manufacturer of interlocking floor tiles and anti-slip safety products. Our manufacturing and distribution operations are based in Potters Bar, Hertfordshire, Selby, North Yorkshire and Antwerp in Belgium.

The Versatile Flooring Company Limited has clearly defined values these being, Open Communication, Teamwork, Commitment, Challenge, Honesty & Respect. These link to our stated policy of putting the Customer First.

Each and every employee has the responsibility of acting in accordance with these values and ensuring that the customer is at the centre of all decisions and actions.

The Versatile Flooring Company is committed to

- Planning and developing our quality system in conjunction with other management systems to improve the efficiency of our business and provide a better service to our customers.
- Operating a formal quality system, meeting the requirements of ISO 9001:2000 which will govern conformity to standards and continual improvements of products and processes.
- Offering products and services that meet or exceed the requirements of our customers and the standards of relevant external authorities.
- The establishment and regular review of key business objectives by the Board of Directors.

Quality of product and service is paramount in putting the Customer First and is the responsibility of every employee in all areas of the business.

James Gedye

James Gedye
Managing Director

May 2008



The Versatile Flooring Company

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